



TERMS AGREEMENT

WHOLESALE PRICES: Prices are listed by item number and priced in US dollars.

MINIMUM OPENING ORDER: \$350.00 initial order. NO minimum reorder.

CREDIT CARDS: VISA/MASTERCARD ONLY. Credit card orders must have account number, expiration date and v-code. Credit cards are billed at the time of shipment. All credit card orders are considered a "Hold for Confirmation" until a credit card number is received.

PROFORMA & INTERNATIONAL ORDERS: All proforma and international orders are held until credit card information or check is received.

NET 30 TERMS: For customers who have satisfactory credit, net 30 means payment is due 30 days from the date of invoice. Any variation from the above must be approved by management. Future in house orders will not be released until all past due invoices are paid in full.

DELIVERY: Most items are delivered 4 to 6 weeks from order date. We do our best to ship on requested date, however, some times that is not possible. No order acknowledgement will be sent unless requested. Backorders will ship as soon as such items become available and will be shipped without notice. If customer has issued a cancel date for backordered items, please advise in writing or when order is placed.

SHIPPING: Many orders can be shipped via UPS ground. Large items and volume orders will be shipped via common carrier. We reserve the right to choose the carrier to be used, however, customer's preferred carrier will be used if customer agrees to assume all transportation charges. Freight via common carrier is routinely shipped collect, FOB-Dallas, TX. All shipments are packed carefully, using approved packing methods. *Residential delivery may incur additional charges.*

DAMAGES: Merchandise with visible damage must be noted on delivery receipt at time of delivery. Concealed damage must be reported to customer service within 10 days of receipt. Keep damaged item and packing materials intact, in original carton until notified on what to do with item. Please contact customer service regarding issues of damage, shortage and overages. We reserve the right to deny acceptance of claim if notification is more than 10 days after receipt of merchandise.

RETURNS: No returns or damages will be accepted without authorization from OWD customer service.

Company Name _____

Owner / Manager _____

City, State, Zip _____

Signature _____